

Cleaning of charmelle and Q2 brand fabrics



Cleaning video

Oil-based stains and other food stains

- Ketchup
- Mustard
- Red wine
- Beer
- Condensed milk
- Chocolate

Oil-based stains can be removed with conventional detergents (Persil, washing-up liquid etc.).

- Fresh stains should be removed with a clean cloth. / Dried-on stains should be soaked prior to cleaning.
- Wash off the stain with a warm soapy solution using a sponge.
- Wash off remaining soap (tensides) with clean water.

Solvent-based stains

- Lipstick
- Nail polish
- Ballpoint pen
- Felt-tip pen
- Shoe polish

Solvent-based stains can be removed with PURE acetone (without additives like gelatine, available from a pharmacy).

- Carefully apply acetone around the stain.
- Absorb with a soft, clean, white, absorbent cloth as soon as stain dissolves.
- Procedure may have to be repeated.
- Acetone will disappear completely.

Crocking caused by other textiles

- Denim
- Other textiles

Discolouring caused by crocking on other textiles can be removed by using a solution of one part bleach to 10 parts of water.

- Wet discoloured area with the solution.
- Dyestuff particles will be dissolved within 15 – 20 min.
- Absorb the dissolved dyestuff particles with a clean, white cloth.
- Rinse out remaining bleach solution.

Cleaning of intense stains containing solvents on Rohleder fabrics



Stains such as ballpoint pen, felt-tip pen, shoe polish, lipstick, nail polish, etc. cannot be removed with soap and water, but must be treated with a solvent, e.g. nail polish remover or acetone.

First surround the stain with the solvent. You will prevent the dissolving stain from flowing further. Then drizzle the stain directly and soak it up with an absorbent, white, dry cotton cloth. Use the absorbency of the cotton fiber and place the cloth on the stain with light pressure to remove the dissolved soiling.

After first cleaning, let dry briefly and repeat the cleaning process as described. If there is little stain residue, the rest can be removed by light rubbing.

Caution: Rubbing too soon will spread the dissolved stain on the surface and after the drying it may still show through.

Do not scrape off encrusted stains (e.g. nail polish), otherwise the pile may be damaged. Soften the crust with the solvent and then proceed with stain removal as described above.

Important: The more heavy or intense the soiling is, the longer the cleaning process will take. Pure acetone speeds up the cleaning process, as nail polish remover only contains a small percentage of solvent.

We are here for you.

Please feel free to call us on our
service hotline.

Mondays - Thursdays:

8:00 a.m. – 5:00 p.m.

Fridays:

8:00 a.m. – 2:00 p.m.

Q2 Service-Hotline: +49 9292 59126